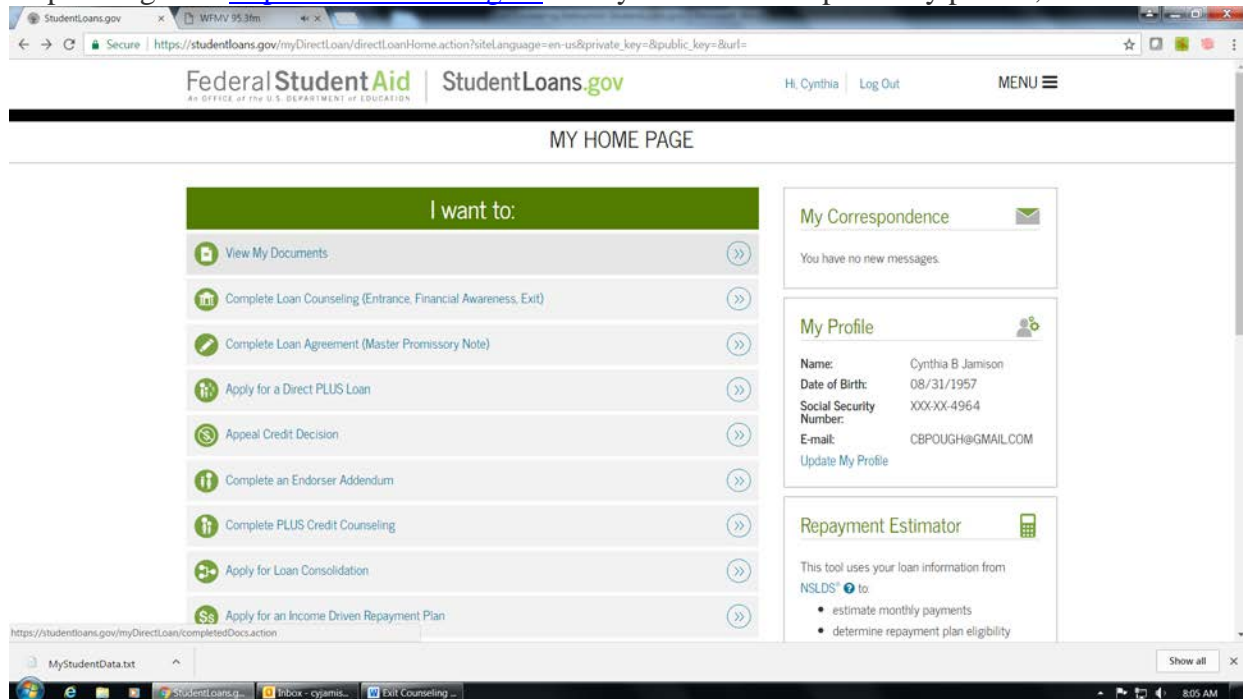




Step 1: Log in to <https://studentloans.gov/> with your FSA ID. Update my profile, see below:



Step 2: complete exit counseling on Next screen below

The screenshot shows the StudentLoans.gov website. The top navigation bar includes the Federal Student Aid logo, the text "StudentLoans.gov", and user information "Hi, Cynthia | Log Out" and a "MENU" button. The main content area is divided into two sections:

- PLUS Credit Counseling:** Includes a "START" button and text explaining that PLUS Credit Counseling is required if the U.S. Department of Education has informed you that you have an adverse credit history and you have obtained an endorser or documented to the satisfaction of the U.S. Department of Education that there are extenuating circumstances related to your adverse credit history. It also states that PLUS Credit Counseling can be completed voluntarily at any time.
- Exit Counseling (Required):** Includes a "START" button and text explaining that Exit Counseling is required when you graduate, leave school, or drop out. It provides important information to prepare you to manage your loans. At the end, you'll need to provide the name, address, e-mail address, and phone number of your closest living relative, two references who live in the U.S., and current contact information.

A context menu is visible over the Exit Counseling section, listing options like Back, Forward, Reload, Save as..., Print..., Cast..., Translate to English, View page source, and Inspect, along with their respective keyboard shortcuts.

CONTINUE

After you have answered the questions, click submit button

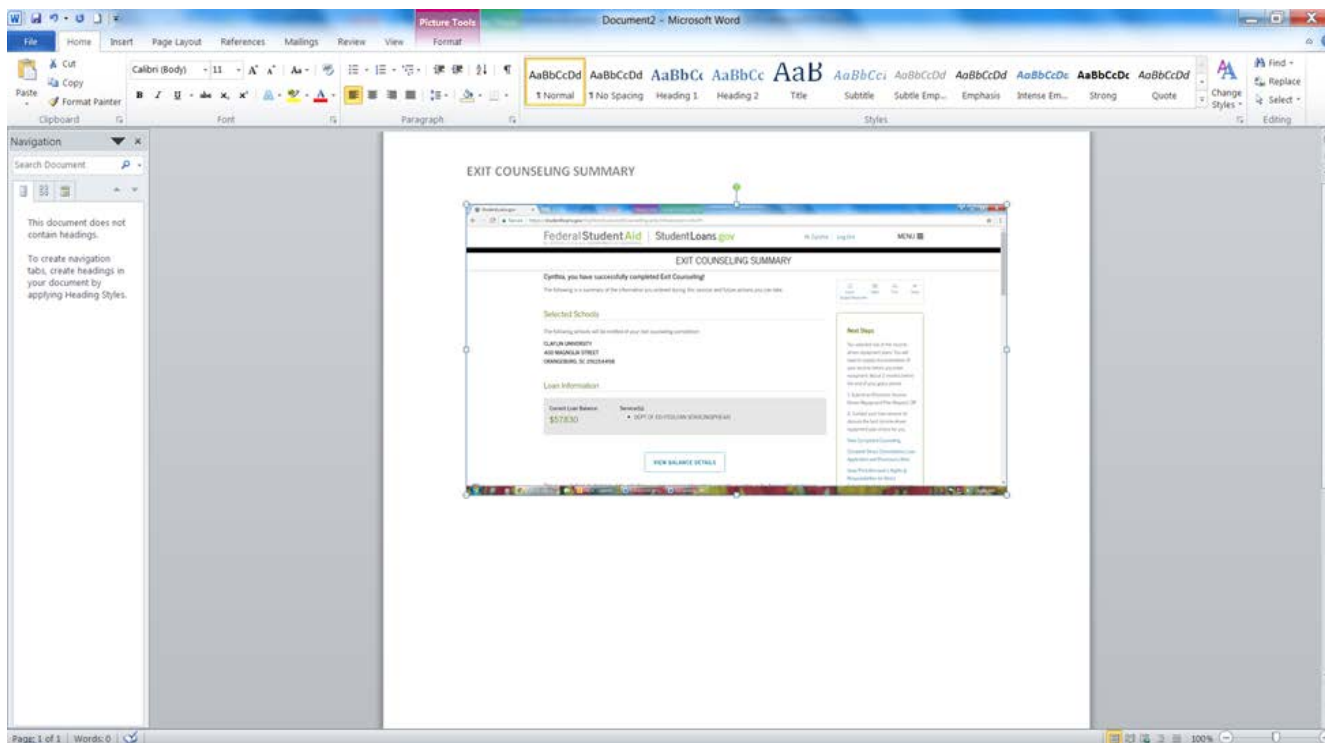
The screenshot shows the final steps of the exit counseling process on StudentLoans.gov. The top navigation bar is the same as in the previous screenshot. The main content area shows a progress bar with five steps:

- 1 Understand Your Loans
- 2 Plan To Repay
- 3 Avoid Default
- 4 Finances: A Priority
- 5 Repayment Information

The "Repayment Information" step is currently active. It displays a summary: "You will pay a total of \$103,485 over 228 months". Below this, there are links for "Which Loans Are Included?" and "What Assumptions Do We Make?". A note states: "Calculations assume income increases of 5% a year, and poverty guideline increases of 3% a year." The section is titled "Which repayment plan are you interested in?" and includes instructions to select a preferred repayment plan. A dropdown menu labeled "Repayment Plans for Students" is set to "IBR". At the bottom, there are two buttons: "EXIT" and "SUBMIT COUNSELING".

This is your federal student loan data, including your loan servicer information, currently available in the [National Student Loan Data System \(NSLDS\)](#), and any additional loans you entered.

Once you finish you'll receive a completion confirmation from Direct Loans via email. You may forward that email to cyjamison@claflin.edu.



Next is to setup an online account with your Lender(s).



EXIT COUNSELING PROCESS/INSTRUCTIONS
YOUR DEPARTMENT OF EDUCATION LOAN SERVICER(S):



800-699-2908 · www.MyFedLoan.org



800-236-4300 · www.mygreatlakes.org



888-486-4722 · www.nelnet.com



800-722-1300 · www.navient.com

The final step is the Information Contact Sheet.

Please follow this link: [FAID Online Forms](#)

Log-in with your Claflin information. The contact information sheet is (form W)



Financial Aid Senior Exit Counseling Contact Information Sheet

Last Name _____ First Name _____ Middle I. _____

Preferred Name/Nickname: _____ School ID# _____

Social Security Number _____ Date of Birth _____

Home Address _____

City _____ State _____ Zip Code _____

Home Phone _____ Cell Phone _____

E-mail (Not Claflin): _____ Facebook Name: _____

Driver's License # _____ State Issued _____

Name of Employer _____ Employer Phone # _____

Employer' Address _____

Spouse's full Name _____

Parent's Information (If any parent is decease, please indicate)

Mother/Guardian's Name _____ Phone Number _____

Mother/Guardian Address _____

Father/Guardian Name _____ Phone Number _____

Father/Guardian Address _____

References: Such as family members and friends... DO NOT USE CLAFLIN UNIVERSITY FACULTY/STAFF.... DO NOT USE THE SAME REFERENCES or same (address) TWICE....Please do not use your parents in this section.

Name _____ Relationship _____

Address _____

Telephone # _____

Name _____ Relationship _____

Address _____

Telephone # _____

Name _____ Relationship _____

Address _____

Telephone # _____

Name _____ Relationship _____

Address _____

Telephone # _____

Name _____ Relationship _____

Address _____

Telephone # _____

NOTICE OF CONSENT TO COLLECTION COMMUNICATIONS

I expressly consent to you, your affiliates, agents, and service providers using written, electronic, or verbal means to contact me as the law allows. This consent includes, but is not limited to, contact by manual calling methods, prerecorded or artificial voice messages, emails and/or automated telephone dialing systems. I also expressly consent to you, your affiliates, agents, and service providers contacting me by telephone at any telephone number associated with my account, currently or in the future, including wireless telephone numbers, regardless of whether I incur charges as a result. I agree that you, your affiliates, agents, and service providers may record telephone calls regarding my account in assurance of quality and/or other reasons.

I/We have read this disclosure and agree that the Lender/Creditor may contact me/us as described above.

Borrower/Customer Signature

Date