

						Student Sat
	<b>Clafin</b>	<b>Clafin</b>	<b>Clafin</b>	<b>Clafin</b>	<b>Clafin</b>	<b>Clafin</b>
	<b>2007</b>	<b>2008</b>	<b>2009</b>	<b>2010</b>	<b>2012</b>	<b>2014</b>
Academic Advising	5.59	5.51	5.48	5.57	5.43	5.77
Campus Climate	5.27	5.28	5.24	5.28	5.3	5.64
Campus Life	4.86	4.88	4.93	4.98	4.98	5.33
Campus Support Services	5.37	5.32	5.37	5.44	5.49	5.76
Concern for the Individual	5.28	5.25	5.23	5.32	5.29	5.63
Instructional Effectiveness	5.34	5.37	5.36	5.42	5.46	5.67
Recruitment and Financial Aid	4.95	4.87	4.97	5.18	5.31	5.46
Registration Effectiveness	5.11	5.08	5.09	5.11	5.24	5.5
Responsiveness to Diverse Populat	5.43	5.53	5.52	5.59	5.41	5.83
Safety and Security	4.45	4.58	4.57	4.55	4.59	4.87
Service Excellence	5.13	5.1	5.12	5.14	5.18	5.61
Student Centeredness	5.25	5.28	5.2	5.24	5.26	5.6
Average	5.17	5.17	5.17	5.24	5.25	5.56

	Satisfaction Summary 2007-2018					
						<b>2018</b>
	<b>Clafin</b>	<b>Clafin</b>	<b>Clafin 8 year</b>	<b>Improvement</b>	<b>National</b>	
	<b>2016</b>	<b>2018</b>	<b>Average</b>	<b>Percent For</b>	<b>2007 to 2018</b>	
Academic Advising	5.81	5.79	<b>5.62</b>	80%	3%	5.53
Campus Climate	5.51	5.45	<b>5.37</b>	77%	3%	5.26
Campus Life	5.12	5.22	<b>5.04</b>	72%	5%	5.00
Campus Support Services	5.7	5.79	<b>5.53</b>	79%	6%	5.53
Concern for the Individual	5.45	5.42	<b>5.36</b>	77%	2%	5.28
Instructional Effectiveness	5.56	5.55	<b>5.47</b>	78%	3%	5.45
Recruitment and Financial Aid	5.3	5.19	<b>5.15</b>	74%	3%	5.10
Registration Effectiveness	5.41	5.43	<b>5.25</b>	75%	5%	5.10
Responsiveness to Diverse Populat	5.62	5.71	<b>5.58</b>	80%	4%	5.19
Safety and Security	4.95	4.43	<b>4.62</b>	66%	0%	4.85
Service Excellence	5.4	5.46	<b>5.27</b>	75%	5%	5.20
Student Centeredness	5.48	5.41	<b>5.34</b>	76%	2%	5.29
Average	5.44	5.40	5.30	76%	3%	5.23

	<b>2018</b>	<b>2018</b>	<b>2018</b>	
	<b>National</b>	<b>Eastern</b>	<b>Eastern</b>	
	<b>percent</b>		<b>percent</b>	
Academic Advising	79%	5.5	79%	
Campus Climate	75%	5.23	75%	
Campus Life	71%	4.96	71%	
Campus Support Services	79%	5.44	78%	
Concern for the Individual	75%	5.26	75%	
Instructional Effectiveness	78%	5.43	78%	
Recruitment and Financial Aid	73%	5.05	72%	
Registration Effectiveness	73%	5.06	72%	
Responsiveness to Diverse Populat	74%	5.19	74%	
Safety and Security	69%	4.87	70%	
Service Excellence	74%	5.15	74%	
Student Centeredness	76%	5.27	75%	
Average	75%	5.20	74%	

Item	Claflin 2018	Eastern	National	Diff Nation	Diff Eastern
Student Cen	5.41	5.29	5.48	-0.07	0.12
Campus Lif	5.22	5	5.11	0.11	.22***
Instruction	5.55	5.45	5.59	-0.04	0.1
Recruitmer	5.19	5.1	5.25	-0.06	0.09
Campus sup	5.79	5.53	5.61	.18***	.26***
Academic A	5.79	5.53	5.64	.15*	.26***
Registratio	5.43	5.1	5.27	.16*	.33***
Safety and S	4.43	4.85	5.06	-.63***	-.042***
Concern for	5.42	5.28	5.44	-0.02	.14*
Service Exc	5.46	5.2	5.35	-0.11	.26***
Responsive	5.71	5.19	5.36	.35***	.52***
Campus Cli	5.45	5.26	5.42	0.03	.19***
	5.404166667	5.231667	5.381667		
	0.77202381	0.747381	0.76881		